



Name: Amanah Saham Nasional Berhad (ASNB)

1) Twitter Account

Twitter Handle: @ASNBTweet

Twitter Bio: The official Twitter account for ASNB's promotional activities. Before interacting, please review our engagement guide <link to page in ASNB's website>

2) Facebook Account

FB Bio: The official Facebook account for ASNB's promotional activities. Before interacting, please review our engagement guide <link to page in ASNB's website>

3) Instagram Account

IG Handle: @ASNBInsta

IG Bio: The official Instagram account for ASNB's promotional activities. Before interacting, please review our engagement guide <link to page in ASNB's website>

### Engagement Guide

- Tweets and posts will mainly cover ASNB's activities, promotions and campaigns. We will also occasionally share educational material related to financial planning, so follow and like us for the latest updates.
- We will do our utmost best to read and reply all tweets, comments and direct messages, to the extent that they are relevant to ASNB's products and services and that we are able to reply without violating the relevant laws, confidentiality or other sensitive topics.
- Replies will be from Monday to Friday, 9 a.m. to 5 p.m. except public holidays.
- We may, in our replies, redirect you to other ASNB's channels, such as phone or email, for more detailed communication.
- We reserve the right to remove any tweet, comment and/or content that may contain inappropriate or offending material and/or language without prior notice to the related user.
- Please do not include personal or account information in tweets, comments or direct messages.
- ReTweets and posts shared by ASNB are not to be construed as an endorsement (either implicit or explicit) on the part of ASNB.
- ASNB's decision to follow any particular Twitter or Instagram user, or Facebook page do not imply endorsement of any kind.

- Similarly, the appearance of any user as a follower does not imply an endorsement. ASNB will only take steps to remove or block a follower when that follower is proven to be an Internet robot or consistently tweets or comments offensive and/or sensitive material.
- Some ASNB staff tweet or post under their own names or usernames. Despite their professional relationship with ASNB, their tweets or posts do not represent the official views of ASNB, and should be considered the personal view of each ASNB staff as a member of the public.
- For inquiries regarding ASNB's products and services, we encourage you to use the following:
  - Hotline : 03-2057 3000
  - Fax : 03-2050 5220
  - Email : [asnbcare@pnb.com.my](mailto:asnbcare@pnb.com.my)