

Frequently Asked Questions (FAQs) Financial Planning Solution Package (FPSP)

1. What is Financial Planning Solution Package?

Financial Planning Solution Package (FPSP) is a combination of investment in variable price and fixed price funds which offered by ASNB at a certain campaign period. The FPSP Package is subject to units' availability of funds offered.

2. What is the benefit of investing in this Package?

You may plan your investment through a diversification of portfolio which combines fixed price and variable price funds at one time.

3. How long is the campaign period for FPSP?

FPSP is offered throughout the campaign period. You may refer to ASNB website and myASNB portal for more info on package and campaign period.

4. Who is eligible to participate in this package?

- All ASNB unit holders that meet the eligibility criteria of the funds offered by FPSP package.
- Unit holders who do not have investment in the selected variable price funds is required to perform initial investment.

5. Is initial investment required if I do not have the fixed price fund account in the FPSP package?

Initial investment is not required for fixed price funds if you want to subscribe the package.

6. Can I perform subscription for FPSP through my child's account?

Yes, FPSP is also applicable for minor account.

7. What is the FPSP investment limit?

The minimum investment amount is at RM10,000 and maximum investment amount is RM30,000 per transaction.

8. What is the investment split if I invest RM10,000 into FPSP?

Investment split will be based on the investment ratio in the campaign.

Example: The investment split for 50%:50% ratio is RM5,000 of investment in each fund.

Details as per table below:

Campaign FPSP	Ratio (%)	Investment Amount (RM)
A	<ul style="list-style-type: none">• ASM 3 - 50%• ASN Sara 2 - 50%	<ul style="list-style-type: none">• ASM 3 - RM5,000• ASN Sara 2 - RM5,000

9. Can I subscribe to the same FPSP campaign more than once?

Yes, multiple subscriptions are allowed.

10. Can I change the combination and the ratio of the fixed price and variable price funds?

No, the combination and the ratio of the fixed price and variable price funds are fixed based on the FPSP Package offered by the campaign.

11. Will the subscription units of fixed price and variable price funds through FPSP be updated in myASNB portal immediately?

Yes. Both fixed price and variable price funds will be allotted and updated immediately once transaction completed. However, for forward pricing variable price funds, the subscription units will be updated within two business days (T+2).

12. Am I guaranteed with the units of fixed price fund offered in the FPSP during the campaign period?

No. The fixed price funds are subject to availability of units (whichever applicable) during the campaign period. The related FPSP campaign will no longer be available once the selected fixed price units are fully subscribed.

13. Can I choose to subscribe in the selected variable price funds in FPSP as a standalone investment, and not the Package?

Yes, you can still subscribe the participating variable price funds (offered in the FPSP package) as a standalone investment and sales charge will apply the normal rate. However, you will not be able to get unit allotment of fixed price fund that are offered in the FPSP package.

14. Is cooling-off period applicable for FPSP?

Cooling-off period is not applicable.

15. Can I redeem, switch and transfer my investment in the fixed price or/and variable funds which has been subscribed under FPSP?

Yes, you can perform all of these transactions.

(Note: Sales charge for the variable price fund has been charged upon the investment made under FPSP)

16. Can I redeem the subscribed units through FPSP on the same day?

No. Transaction on same day transaction is not permitted.

17. Can I subscribe FPSP for investment under EPF Members Investment Scheme (EPF-MIS)?

Subscription of FPSP Package through EPF-MIS is not allowed.

18. Why my subscription of FPSP Package was unsuccessful?

Your transaction was unsuccessful may be due to the following reasons:

- The selected fixed price funds units in FPSP are fully subscribed; or
- You have insufficient balance in your saving/current bank account when transferring the investment amount through FPSP.

19. Is FPSP transaction can only be subscribed via myASNB portal?

No. FPSP can be subscribed at over the counter of ASNB and agents' branches based on FPSP campaign offered by ASNB.

20. What are the operating hours to subscribe for FPSP Package via myASNB portal and whom should I contact for further enquiries?

The operating hours of myASNB portal is on Monday to Sunday, from 7.00 a.m. to 6 p.m (local time). For further assistance and inquiries, you may reach ASNB Customer Service Center at 03 – 7730 8899 from 8 a.m. to 10 p.m.

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