

**FREQUENTLY ASKED QUESTION (FAQ) FOR  
PEWARISAN ASNB CAMPAIGN 2024  
("Campaign")**

NO.	QUESTION	ANSWER				
1	<b>What is the "Pewarisan ASNB Campaign 2024"?</b>	<p>The Campaign is to encourage existing and new ASNB unit holders ("UH") aged 18 years old and above to subscribe to the Hibah Amanah or Trust Declaration services also known as Pewarisan ASNB as an estate planning instrument for faster and easier claim of ASNB investment by the beneficiary after their demise.</p> <p>To enjoy the Campaign offer, application for the Pewarisan ASNB's services can be done as follows:</p> <ul style="list-style-type: none"> <li>(i) Perform online pre-registration at myASNB portal; or</li> <li>(ii) Apply directly at ASNB branches.</li> </ul> <p><i>[Participants can refer to FAQ nos. 9 and 11 for details on the application process.]</i></p>				
2	<b>What are the promotions being offered during this Campaign?</b>	<p>Participant who fulfils the criteria of this Campaign will enjoy the following offer, which will be accorded to Participant who performs online pre-registration or direct application at ASNB branches and the processing of the Pewarisan ASNB application must be done and completed within Campaign Period:-</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Description</th> <th style="text-align: center;">Pewarisan ASNB Registration Fee</th> </tr> </thead> <tbody> <tr> <td>Invest Ringgit Malaysia Twenty Thousand (RM20,000.00) or more in a <u>single transaction</u> in any of ASNB Fixed Price or Variable Price funds</td> <td style="text-align: center;">Free</td> </tr> </tbody> </table>	Description	Pewarisan ASNB Registration Fee	Invest Ringgit Malaysia Twenty Thousand (RM20,000.00) or more in a <u>single transaction</u> in any of ASNB Fixed Price or Variable Price funds	Free
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3	<b>When is the Campaign period?</b>	The Campaign will commence on 1 <sup>st</sup> July 2024 until 31st December 2024.				
4	<b>Who is eligible to participate in this Campaign?</b>	<p>The Campaign is open to the following:</p> <ul style="list-style-type: none"> <li>(i) New and Existing ASNB unit holders aged 18 years above.</li> <li>(ii) Must be eligible to subscribe to Pewarisan ASNB's services.</li> <li>(iii) Participant is not yet a Pewarisan ASNB services subscriber.</li> </ul>				
5	<b>What are the criteria to participate in this Campaign?</b>	<ol style="list-style-type: none"> <li>1. The Participant must be a unit holder with at least one ASNB unit trust fund;</li> <li>2. Must maintain a minimum balance of 1,000 units (excluding under financing/collateral/Employees' Provident Fund (EPF) Members Investment Scheme) in the unit trust fund that the Participant plans to register under Pewarisan ASNB;</li> <li>3. Must submit the required completed documents for Pewarisan ASNB (refer to FAQ no. 9 and 11) to any ASNB branches during the Campaign Period.</li> <li>4. For Participants who performed investment in ASNB Fixed Price or Variable Price funds, the following conditions shall apply:- <ul style="list-style-type: none"> <li>(i) Must invest in any of the Participant's own ASNB account with minimum investment amount of RM20,000 in a <u>single transaction</u>;</li> </ul> </li> </ol>				

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		<p>(ii) Investment must be in the form of cash investment, bank transfer or cheque (excluding fund switching and fund transfer);</p> <p>(iii) Investment via any of the following platform (“Platform”):</p> <ul style="list-style-type: none"> <li>a) Over-the-counter at ASNB’s or agents’ branches *</li> <li>b) myASNB Portal (www.myasnb.com.my) or mobile app *</li> <li>c) Internet banking of ASNB agents</li> <li>d) Automated Teller Machine (“ATM”) / Self Service Terminal (“SST”) of ASNB agents</li> <li>e) Skim Potongan Gaji (“SPG”) (Government and private companies)</li> <li>f) Standing Instruction via Maybank or Bank Simpanan Nasional</li> <li>g) Kiosk machine at related ASNB branches</li> </ul> <p><i>Note : * includes ASNB Financial Planning Solution Package (FPSP) where applicable.</i></p> <p>(iv) The investment must be successfully credited into the Participant’s ASNB account at the point of submission of Completed Documents at ASNB branches; and</p> <p>(v) Any redemption made by Participant from any ASNB funds he/she has prior to or during the point of submission of Pewarisan ASNB application at ASNB branches will disqualify the Participant from the Campaign offer.</p> <p><i>[Participants are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i></p>
6	<p><b>Can I participate in this Campaign if I do not have an ASNB account?</b></p>	<p>No. You need to open an ASNB account first.</p> <p>You can register for an ASNB account at any ASNB or Agents’ branches or through online via myASNB app. The required document is your identity card.</p>
7	<p><b>I am not a myASNB portal registered user, so how can I participate in this Campaign?</b></p>	<p>1. If you plan to perform online pre-registration for Pewarisan ASNB, you need to register as a user of myASNB portal before you can perform the online pre-registration.</p> <p>For existing UHs, you need to make sure you have updated your mobile phone number at any ASNB or Agents’ branches before registering for myASNB portal.</p> <p>2. You can also register for Pewarisan ASNB directly at ASNB branches during the Campaign Period.</p>
8	<p><b>I have investments in ASB and ASN Sara 1. I have already subscribed to Pewarisan ASNB for my ASB. I would like to participate in this Campaign and subscribe to Pewarisan ASNB for ASN Sara 1. Will I be eligible for the Campaign offer?</b></p>	<p>No. This Campaign applies to new registration of Pewarisan ASNB application.</p> <p>The UH can subscribe for additional unit trust funds to their existing contract or register for additional contract at ASNB branches.</p> <p>Please refer to the ASNB website for more information.</p>
9	<p><b>After I have performed online pre-registration for Pewarisan ASNB via myASNB</b></p>	<p>No.</p> <p>Below are the steps that the Participant will need to follow to complete the Pewarisan ASNB application process:</p>

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	portal, is the registration process completed?	<table border="1" data-bbox="595 230 1474 790"> <thead> <tr> <th data-bbox="595 230 708 264">Process</th> <th data-bbox="708 230 1474 264">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="595 264 708 331">Step 1</td> <td data-bbox="708 264 1474 331">Complete the online pre-registration via myASNBN portal at <a href="http://www.myasnb.com.my">www.myasnb.com.my</a></td> </tr> <tr> <td data-bbox="595 331 708 622">Step 2</td> <td data-bbox="708 331 1474 622"> <ul style="list-style-type: none"> <li>▪ Print and complete the documents below (“Complete Documents”):               <ul style="list-style-type: none"> <li>(i) Power of Attorney</li> <li>(ii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses that has been verified as true from the original copy;</li> <li>(iii) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/guardian and witnesses (for Hibah Amanah application only)</li> </ul> </li> </ul> </td> </tr> <tr> <td data-bbox="595 622 708 790">Step 3</td> <td data-bbox="708 622 1474 790"> <ul style="list-style-type: none"> <li>▪ Submit the Complete Documents as stated in Step 2 and complete the registration at the nearest ASNBN branch within 90 days from the date of submission of the online pre-registration. If the submission to ASNBN branch is done after 90 days, the Participant will need to re-perform the online pre-registration.</li> </ul> </td> </tr> </tbody> </table> <p data-bbox="595 790 1474 958"> <i>Note: 1. The Participant is advised to book for an appointment at ASNBN branch via ASNBN website at <a href="http://www.asnb.com.my">www.asnb.com.my</a>.            2. Submission of Complete Documents must be done within Campaign Period to be eligible for the Campaign offer.            3. *Latest Form PH1A / PH1B (V.01/2021) and Power of Attorney can be downloaded from ASNBN website (<a href="http://www.asnb.com.my">www.asnb.com.my</a>).</i> </p>	Process	Description	Step 1	Complete the online pre-registration via myASNBN portal at <a href="http://www.myasnb.com.my">www.myasnb.com.my</a>	Step 2	<ul style="list-style-type: none"> <li>▪ Print and complete the documents below (“Complete Documents”):               <ul style="list-style-type: none"> <li>(i) Power of Attorney</li> <li>(ii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses that has been verified as true from the original copy;</li> <li>(iii) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/guardian and witnesses (for Hibah Amanah application only)</li> </ul> </li> </ul>	Step 3	<ul style="list-style-type: none"> <li>▪ Submit the Complete Documents as stated in Step 2 and complete the registration at the nearest ASNBN branch within 90 days from the date of submission of the online pre-registration. If the submission to ASNBN branch is done after 90 days, the Participant will need to re-perform the online pre-registration.</li> </ul>
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10	What happens if I submit the completed documents to any ASNBN branches after 90 days of my online pre-registration submission?	<p data-bbox="595 958 1474 1025">The pre-registration is no longer valid.</p> <p data-bbox="595 1025 1474 1104">The Participant can either perform the following options to register and eligible for Campaign offer:</p> <ul style="list-style-type: none"> <li>(i) Re-perform the online pre-registration and submit the Complete Documents at ASNBN branch within ninety (90) days upon submission of online pre-registration and must be within Campaign Period; or</li> <li>(ii) Register for Pewarisan ASNBN’s services directly at ASNBN branch during the Campaign Period.</li> </ul>								
11	Can I register for Pewarisan ASNBN directly at ASNBN branches instead of doing online pre-registration at myASNBN portal?	<p data-bbox="595 1279 1474 1357">Yes. The Participant is advised to book for appointment via ASNBN website at <a href="http://www.asnb.com.my">www.asnb.com.my</a>.</p> <p data-bbox="595 1357 1474 1435">Below are the steps that the Participant will need to follow to complete the Pewarisan ASNBN application process:</p> <table border="1" data-bbox="595 1469 1474 1939"> <thead> <tr> <th data-bbox="595 1469 708 1503">Process</th> <th data-bbox="708 1469 1474 1503">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="595 1503 708 1559">Step 1</td> <td data-bbox="708 1503 1474 1559"> <ul style="list-style-type: none"> <li>▪ Go to the nearest ASNBN branch.</li> </ul> </td> </tr> <tr> <td data-bbox="595 1559 708 1861">Step 2</td> <td data-bbox="708 1559 1474 1861"> <ul style="list-style-type: none"> <li>▪ Print and complete the documents below (“complete documents”):               <ul style="list-style-type: none"> <li>(i) Application Form PH1A / PH1B*</li> <li>(ii) Power of Attorney</li> <li>(iii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses;</li> <li>(iv) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/ guardian and witnesses (for Hibah Amanah application only)</li> </ul> </li> </ul> </td> </tr> <tr> <td data-bbox="595 1861 708 1939">Step 3</td> <td data-bbox="708 1861 1474 1939"> <ul style="list-style-type: none"> <li>▪ Submit the Complete Documents as stated in Step 2 to complete the application process.</li> </ul> </td> </tr> </tbody> </table> <p data-bbox="595 1939 1474 2098"> <i>Note: 1. The Participant is advised to book for an appointment at ASNBN branch via ASNBN website at <a href="http://www.asnb.com.my">www.asnb.com.my</a>.            2. Submission of Complete Documents must be done within Campaign Period to be eligible for the Campaign offer.            3. *Latest Form PH1A / PH1B (V.01/2021) and Power of Attorney can be downloaded from ASNBN website (<a href="http://www.asnb.com.my">www.asnb.com.my</a>).</i> </p>	Process	Description	Step 1	<ul style="list-style-type: none"> <li>▪ Go to the nearest ASNBN branch.</li> </ul>	Step 2	<ul style="list-style-type: none"> <li>▪ Print and complete the documents below (“complete documents”):               <ul style="list-style-type: none"> <li>(i) Application Form PH1A / PH1B*</li> <li>(ii) Power of Attorney</li> <li>(iii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses;</li> <li>(iv) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/ guardian and witnesses (for Hibah Amanah application only)</li> </ul> </li> </ul>	Step 3	<ul style="list-style-type: none"> <li>▪ Submit the Complete Documents as stated in Step 2 to complete the application process.</li> </ul>
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12	Can I make an investment in ASNBNB Fixed Price/ Variable Price fund that is lower than the minimum amount criteria for the Campaign and apply for Pewarisan ASNBNB?	<p>Yes, you can. However, you will not be entitled for the Campaign offer of free registration fee.</p> <p>Registration of Pewarisan ASNBNB is subject to the normal registration fee of Ringgit Malaysia One Hundred and Eighty (RM180.00).</p>
13	I invested in my ASNBNB Fixed Price/Variable Price funds totalling RM30,000 in three transactions. Will I be eligible for the campaign offer?	<p>You will be <u>eligible</u> for the Campaign offer of free registration fee for Pewarisan ASNBNB <b>if</b> either one of the three transactions <u>meet</u> the <b>required minimum investment amount of RM20,000</b>.</p> <p><i>[Participants can refer to FAQ nos. 2 and are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i></p>
14	I invested RM30,000 in one of my ASNBNB Fixed Price/Variable Price funds in 1 <sup>st</sup> July. On 17 <sup>th</sup> July 2024, I submitted the complete Pewarisan ASNBNB application documents at ASNBNB branch. On 7 <sup>th</sup> August 2024, I made redemption from one of my ASNBNB Fixed Price/ Variable Price funds. Will I be eligible for the Campaign offer of free registration fee?	<p>You will be eligible for the Campaign offer of free registration fee for Pewarisan ASNBNB as the redemption is made after the submission of Pewarisan ASNBNB application at ASNBNB Branch.</p> <p>Refer to FAQ no. 5 for explanation on redemption.</p> <p><i>[Participants are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i></p>
15	I invested RM20,000 in one of my ASNBNB Fixed Price/Variable Price funds in August. On 5 <sup>th</sup> September 2024, I made redemption from one of my ASNBNB Fixed Price/Variable Price funds. On 24 <sup>th</sup> September 2024 I submitted the complete Pewarisan ASNBNB application documents at ASNBNB branch. Will I be eligible for the Campaign offer of free registration fee?	<p>You will not be eligible for the Campaign offer of free registration fee for Pewarisan ASNBNB because redemption was made before the submission of Pewarisan ASNBNB application at the ASNBNB branch.</p> <p>Registration of Pewarisan ASNBNB is subject to the normal registration fee of Ringgit Malaysia One Hundred and Eighty (RM180.00).</p> <p>Refer to FAQ no. 5 for explanation on redemption.</p> <p><i>[Participants are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i></p>
16	Can I submit the completed Pewarisan ASNBNB documents to ASNBNB Agents?	<p>Currently, only Maybank branches are offering the Pewarisan ASNBNB service.</p> <p>However, the Campaign offer for Pewarisan ASNBNB is valid at ASNBNB branches only.</p>
17	How long will it take for me to receive my Pewarisan ASNBNB contract after submission of completed documents and payment of fee?	<p>UH will receive the Pewarisan ASNBNB contract via post between 40 days to 70 days from the submission date of the complete documents at ASNBNB branches. The document will be mailed to UH's registered address recorded at the time of registration at ASNBNB.</p> <p>UH can request to collect the contract at the ASNBNB branch where submission is made. For self-collect, ASNBNB will contact the UH.</p>

NO.	QUESTION	ANSWER
18	<b>Whom should I contact if I need any further clarification or service enquiry?</b>	You may contact ASNBNB Customer Service Centre at 03 -7730 8899 or via email at <a href="mailto:asnbcare@asnb.com.my">asnbcare@asnb.com.my</a>