

PRIVACY STATEMENT

Your privacy as valuable customers of Amanah Saham Nasional Berhad (Company No: 197901003200 (47457-V)) (“ASNB”) is of utmost importance to us and maintaining your trust and confidence in our products and services is one of our highest priorities. For this reason, we are committed to ensure that the privacy of your personal data as well as any other information in respect of the same (“Information”) which you have disclosed or presently being maintained by us, is at all times be protected and safeguarded. This Privacy Statement sets out how we use, process and protect the Information.

For the purpose of this Privacy Statement the term “we” or “us” shall refer to ASNB and the term “you” refers to all unit holders and customers of ASNB, as well as visitors and users of this website.

1. Information Collected

- 1.1 We may collect Information from you from a variety of sources, including Information we collect from you directly or with your authorisation; when you play our mobile games; when you answer our survey and from other sources permitted by law.
- 1.2 Information which we collect generally includes any data, which includes but are not limited to:
 - (i) personal information collected when you play our mobile games including but not limited to email address, user name and password, your device’s unique device ID (Device ID), user preferences, and core information related to your gameplay such as your overall progression to a particular level or stage, your virtual currency stores or the completion of certain activities during gameplay (i.e. completing a tutorial, making a purchase or viewing a video advertising).
 - (ii) personal information submitted if you participate in any survey, competition or contest conducted by us.
 - (iii) any comments, feedback, complaints or messages submitted by email, phone conversation, fax or post and via our online platforms such as website, social media and mobile device applications (Apps) including but not limited to personal data such as name, email, address, and phone number.

2. Use of the Information

- 2.1 The Information that we gather and collect is used in the ordinary course of our business including the provision of our products and services as requested by you as well as to inform and offer you other additional products and services that will benefit you. If you do not wish to be on our mailing list, please let us know in writing.
- 2.2 However, our use of the Information may also be extended for other purposes such as to comply with all applicable legislation, laws and regulations, to prevent fraudulent transactions, to develop advertising tailored to your interest and to prepare statistics or carrying out research of our customers’ products and services.

3. Disclosure of the Information

- 3.1 We shall not disclose your Information to any third parties unless we have obtained your consent.

- 3.2 You further consent that we are allowed to share the Information among our group of companies in carrying out our business but only in circumstances when such sharing conforms to law or any applicable agreements executed by us based on our policies and practices.
- 3.3 From time to time, we enter into agreements with third party service providers to provide services to us. For example, we may rely on a service provider to conduct research and analyze data to improve our services and products offered.
- 3.4 In doing so, we need to share your Information with them. Under these agreements, we only provide our service provider with the Information they required to perform their services and we require that they protect the confidentiality of the Information and not to use it for other purpose. By proceeding with the use of this website you will be deemed to have consented to the Use of the Information set out in Clause 2 and the Disclosure of the Information set out in this Clause 3.
- 3.5 Notwithstanding the generality of this Privacy Statement, we may disclose your Information to other third parties where such disclosure:
- (i) is in compliance with any judicial order or legal requirements;
 - (ii) is requested or authorised by you; and
 - (iii) is lawfully permitted or required.

4. Security of the Information

- 4.1 We are committed to keep your Information secure. We have appropriate physical, technical and administrative procedures in place to protect your Information from loss, misuse or alteration. While we shall use our best efforts to ensure the privacy of all Information is kept secure, we cannot guarantee that your Information will never be disclosed in a manner inconsistent with this Privacy Statement due to unauthorised or illegal acts of third parties.

5. Retention of the Information

- 5.1 Your Information shall be stored in the server and in the proper storage place maintained/provided by us. The period of retention of your Information varies depending on the types of documents and is maintained in accordance with our internal retention policies and procedures.

6. Accuracy of the Information

- 6.1 We take steps to keep your Information accurate, complete, not misleading and up-to-date.

7. Access to the Information

- 7.1 You have the right to access your Information maintained by us and to request for an update or correction of outdated and inaccurate Information.

- 7.2 If you wish to request access to your Information or if you wish to correct your Information or if you wish to withdraw your consent to us for the processing of your Information as set out in Clause 2, you may send your request in writing to the following address:

Amanah Saham Nasional Berhad
Customer and Agent Relations Department,
UG, Balai PNB, 201-A,
Jalan Tun Razak,
50400 Kuala Lumpur.
Hotline : 03-2057 3000/03-2057 3111
Fax : 03-2050 5220
Email : asnbcare@pnb.com.my

8. Website Links

- 8.1 If you are redirected to third-party websites from our online platforms, please review the relevant privacy policy posted at the particular websites. We reserve the right to make changes to this Privacy Statement and changes thereto will be posted accordingly.

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